

### Spring 2026 Meeting

The CCIR held its Spring 2026 meeting on April 16 and 17 in Montreal, Quebec and welcomed new Member Erin O'Neil of Alberta.

CCIR hosted members from the [National Association of Insurance Commissioners \(NAIC\)](#). The NAIC provides expertise, data, and analysis for insurance commissioners in the United States to effectively regulate the insurance industry and protect consumers.



*CCIR Members, participants, secretariat staff and NAIC guests in Montréal, Québec.*

This was the first meeting between the two organizations and an opportunity to discuss shared priorities and regulatory strategies. Both CCIR and NAIC look forward to continued engagement for the benefit of insurance customers.

### Joint Forum of Financial Regulators

The Canadian Association of Pension Supervisory Authorities (CAPSA) hosted the annual meeting of the Joint Forum of Financial Market Regulators (Joint Forum) on April 15, 2026. Joint Forum brings together members of the Canadian Securities Administrators (CSA), CAPSA and CCIR.

The meeting included a presentation from the Organization for Economic Co-operation and Development (OECD). CSA and CCIR delivered a joint

presentation on OmbudService oversight.

Researchers from the National Institute on Ageing presented *Retirement Beyond Pensions: How to Help Canadians Better Prepare*.

### CCIR's 2026–2029 Strategic Plan

The Regulatory Policy Committee (RPC) presented a new strategic plan to CCIR. The RPC surveyed members and stakeholders for input towards CCIR direction over the next three years. The strategic priorities will focus on three key areas:

- Identify, monitor and respond to key risks and issues
- Promote alignment of regulatory expectations
- Enhance CCIR governance to improve efficiency and effectiveness

The 2026-2029 Strategic Plan is available on the CCIR website.

### OmbudServices Oversight Standing Committee

The CCIR has published an updated Insurance OmbudServices Cooperation and Oversight Framework. CCIR worked closely with the OmbudServices for Life and Health Insurance, the General Insurance OmbudServices, the Canadian Life and Health Insurance Association (CLHIA) and the Insurance Bureau of Canada over 18 months to update and enhance the Framework for the first time since it was published in 2015.

The updated Framework is available on the CCIR website.

### Upcoming Meetings

The CCIR Summer 2026 meeting will take place virtually on June 3 and the Fall 2026 meeting will be held on October 8 and 9 in Regina, Saskatchewan.